



## **Your learning needs drive our practices**

Our primary goal is to meet your professional development needs. In this sense, we advocate a flexible educational approach adapted to our clientele. Our offer of custom training, private and personalized courses are proof of this.

## **We offer a wide variety of training courses to meet the needs of professionals**

In order to meet everyone's needs, we offer a wide variety of training courses. Whether you are an NPO, a government organization, an SME or even an individual operating in the field of information technology, human resources or project management, you will surely find what you're looking for with Doussou Formation.

## **We ensure that the development environment is favorable to your learning**

No matter where our courses take place, whether in Quebec City, Montreal, Gatineau, Ottawa, Sherbrooke, Chicoutimi or even in your corporate premises, we ensure that the learning environment promotes your intellectual development as well as your well-being.

## **Practice is our predilection learning method**

In our trainings, we recognize the importance of balance between theory and

practice in order to ensure adequate learning. That said, our educational approach aims to expand your practical knowledge in order to provide you with the necessary tools for the realization of your professional projects.

**We ensure a complete learning due to our continuous support**

Your learning certainly begins in the classroom. However, attaching great importance to your professional development, we also offer you continuous support that extends beyond our training courses. Through the support of our trainers as well as the documentation provided to you, we support you in your quest to learn from start to finish.

**Our trainers are experts in their field**

With the technological world evolving at a lightning speed, we want to stay up to date with new technologies in the market. That said, our experienced trainers are constantly on the lookout for new products, new features and new releases in order to present them to you.

**We want to give back to the community (NPO)**

Although Doussou Formation is a development center, we have a common mission with NPOs: to provide support and resources to individuals seeking knowledge. In this sense, it is our duty to offer you, NPOs, privileged access to our training courses in order to help you assist the communities.

**Your satisfaction is our priority**

In order to maintain the highest level of customer satisfaction, we believe it is essential to obtain evaluations after each completed training. In this sense, we attach great importance to your comments and we use them in order to improve our services and anticipate your needs.

**Our passion is the driving force behind Doussou Formation**

Our team is made up of trainers, web developers and communications managers. Each member of our team is dedicated and passionate about their work. Above all, we want to transmit this fervor to our apprentices. At Doussou Formation, passion is the driving force of our activities.

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